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#### TOOLS

Photoshop Illustrator InDesign After Effects Premiere Pro Lightroom Google Suite

### SKILLS

Hand and Digital Illustration
Painting and Drawing
Logo Design
Typography
Digital Photography
Photo Manipulation/Retouch

## **EDUCATION**

Associate of Arts: Graphic Design Associate of Arts: Art Digital Media Diablo Valley College | Pleasant Hill, CA 2015

Bachelor of Arts: Fine Art Studio University of California at Santa Cruz 2010

## HIGHLIGHTS

Typesetting and Letterpress Internship

Shotwell Paper Mill and Letterpress Studio San Francisco, CA | Jun 2015 - Sep 2015

Faculty Choice Award for Excellence in Photography Art Department Faculty at Diablo Valley College, CA | May 2015

#### EXPERIENCE

### Minted | Oakland, CA

### Design Partner Associate Manager

Apr 2022 - present

- Reporting to the Senior Manager of Design Operations, I am responsible for serving as the owner and subject matter expert for the team-wide support of Design Associate offshore partners.
- Overseeing daily operations of the teams, I'm responsible for driving and improving quality and efficiency.
- I develop and maintain related documentation as well as create and deliver training to the partner design associate teams to ensure that the teams are 100% in line with Minted's aesthetics, products and processes.

## Design Associate Partner Supervisor

*Apr 2019 – March 2022* 

- Working with three teams of highly talented design associates at three different locations in the Philippines, I created and presented design-related training plans, presentations, materials and everything in between for the design associates.
- I was also responsible for overseeing the daily operations of the teams.

### Design Associate Partner Coordinator

Feb 2018 – Mar 2019

• I acted as a liaison between Minted and the design associate teams and as a brand ambassador, making sure that company design processes and aesthetics were closely followed.

# Seasonal Training Partner Support Associate

Sep 2017 - Feb 2018

• I supported the training and development of the design associate team at Minted, developing material and presentations and leading trainings on Minted's products and design processes.

# Design Service Specialist

Oct 2017 - Jan 2018

- As a Design Specialist I helped improve the way design-related product and process information is communicated to the Customer Service team.
- I helped the team quickly and easily discover information about design-related issues that are critical to their ability to successfully perform their jobs.
- · Some specific tasks included:
- Support Customer Service directly by answering design related questions
- Assist with cross-functional issue resolution between Design Associate and Customer Service teams
- Responsible for complex order proofing and quality control

# Design Associate

Mar 2016 - Sep 2017

• I created thousands of print-ready proofs from templated design files using Photoshop, Illustrator and InDesign.

# Seasonal Design Associate

Nov 2015 - Feb 2016

• I competitively made it through seasonal work and worked on thousands of custom suites and printed materials.